

High-level accessibility review – Data Axle (Reference USA) - Library Accessibility Alliance

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High-level accessibility review – Data Axle (Reference USA) - Library Accessibility Alliance

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Data Axle (Reference USA)

Summary:

Top 3 problems for the Data Axle

This high-level assessment covers limited portions and functionality of the Data Axle. The assessment revealed issues with assistive technology compatibility, resulting in some users missing information required to understand content, states, and operate functions. It is important to keep in mind that the findings represent a high-level assessment and do not reflect the results of a Deque Comprehensive Web Assessment. The following are the top 3 issues from this evaluation.

- **Focus Visible:** Keyboard focus is not visible on the elements.
- **Descriptive labels:** Multiple links have the same programmatic labels.
- **Name, Role, Value:** Buttons missing role.

Accessibility findings

1. Initial Interface/Landing Page

Source: https://proxy.lib.umich.edu/login?user=deque-contractor&pass=SPzz9T96MHtYSvTv&url=https://ddm.dnd.lib.umich.edu/database/link/9111?utm_source=library-search

Test case: Test the initial interface/landing page to ensure menus, sub-menus, search box, images, icons, etc. are accessible.

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Select Language

Your Personalized Accounts: Faster, Smarter Searches

1

Your library, your way. Pick up where you left off with a personalized account.

Learn more

2

3

4

5

Available Databases

Select a Database to Get Started

U.S. Businesses

117 Million Businesses

4.7 Million Closed Businesses

SEARCH · MORE INFORMATION

U.S. Healthcare

2.8 Million Physicians & Doctors

U.S. Consumers / Lifestyles

337 Million Individuals

Universal Search

Simultaneously search businesses and consumers

U.S. New Businesses

2.8 Million New Businesses

U.S. Standard White Pages

182 Million Residents

U.S. New Movers / Homeowners

10 Million Records

New Personal Accounts

Patrons can now sign up for personal accounts and create custom user profiles, save searches and search criteria for future list building and much more.

Register Now

Already have an account? Login

U.S. Businesses

The U.S. Business database contains a total of 117 million businesses including that are updated weekly. It is the only business database that is enhanced with more than 24 million phone calls per year providing you with the most accurate data possible.

Selection Criteria include:
Company Name, Executive Title, Business type, Sales volume, Employee size, Year established, And more...

Use **Quick Search** to find what you need with a few (30s) or use our powerful **Advanced Search** to fine tune your search.

SEARCH

Reference Solutions Mobile

Download our mobile app for Reference Solutions! Search US Businesses and US Consumers from your phone or tablet on Android or iOS operated devices. Find businesses and consumers based off your device current location, or by address, city, state or ZIP code.

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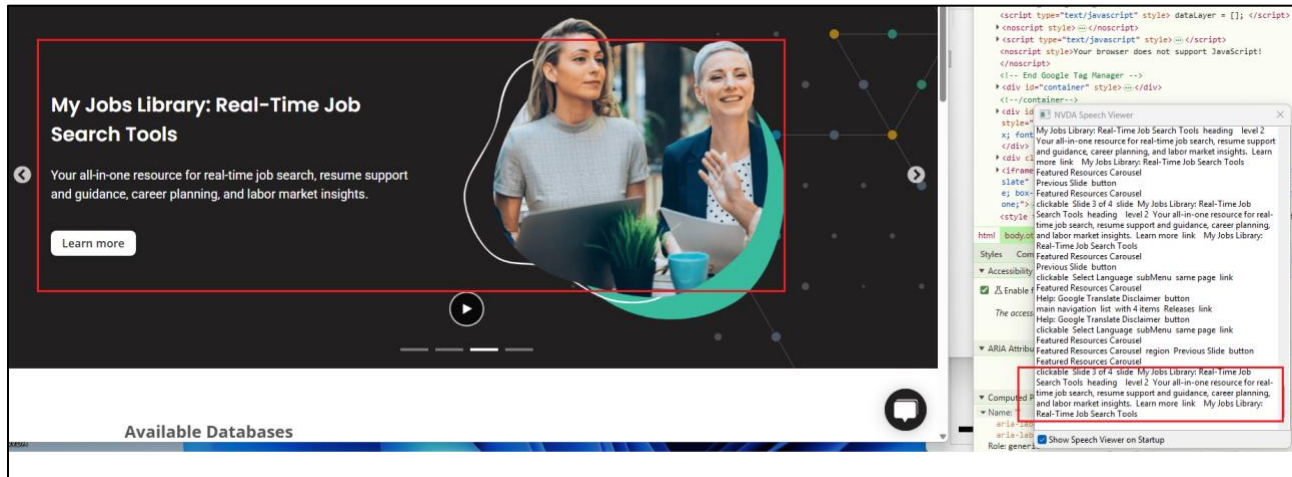
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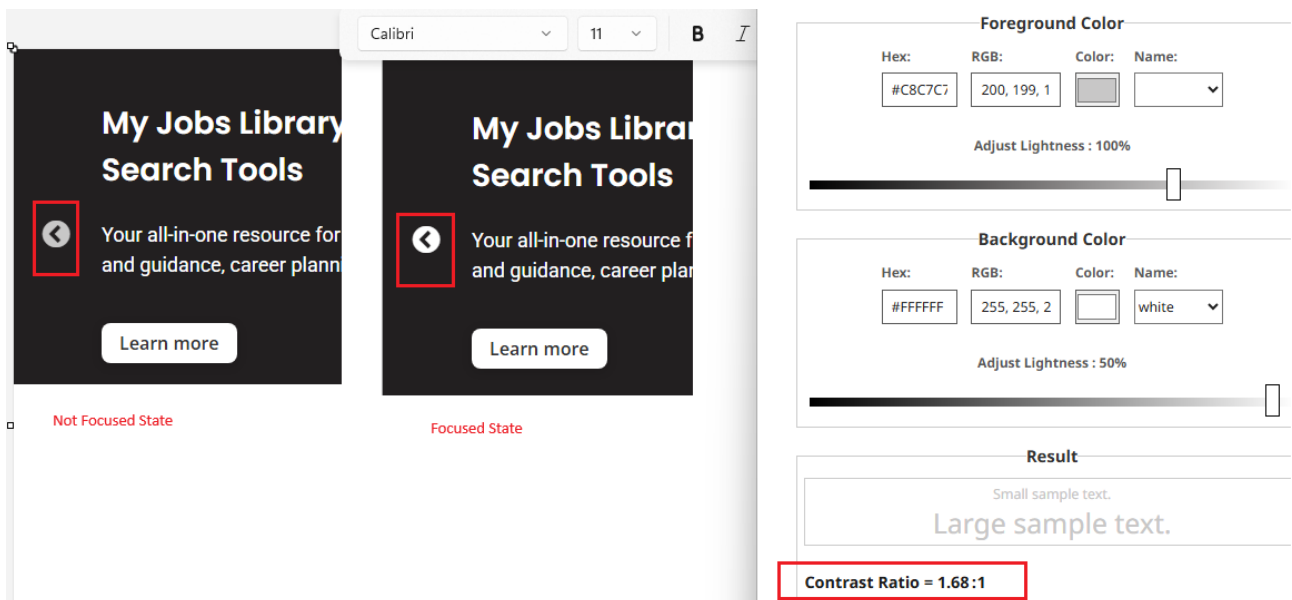
Automated findings using Axe: None

Additional manual findings

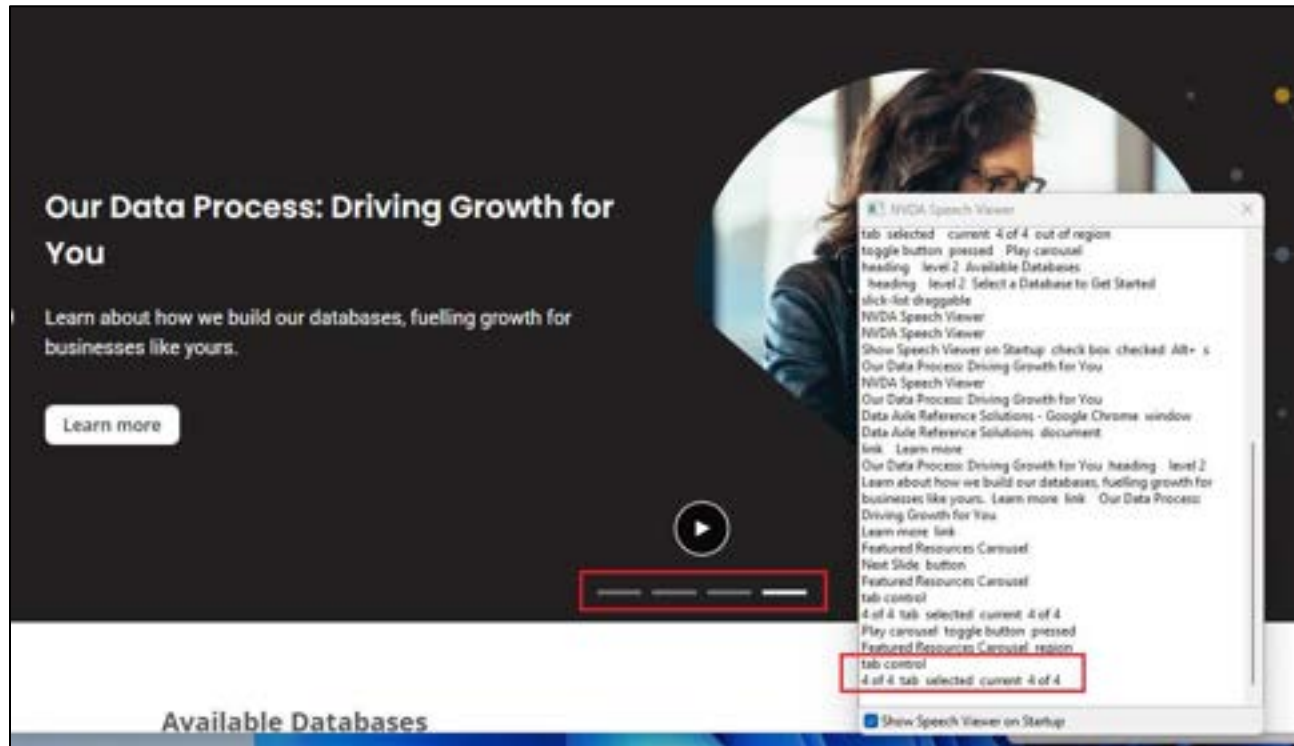
- **SC 2.4.7.a Focus Visible:**
Keyboard focus is not visible when it goes to the slide content.



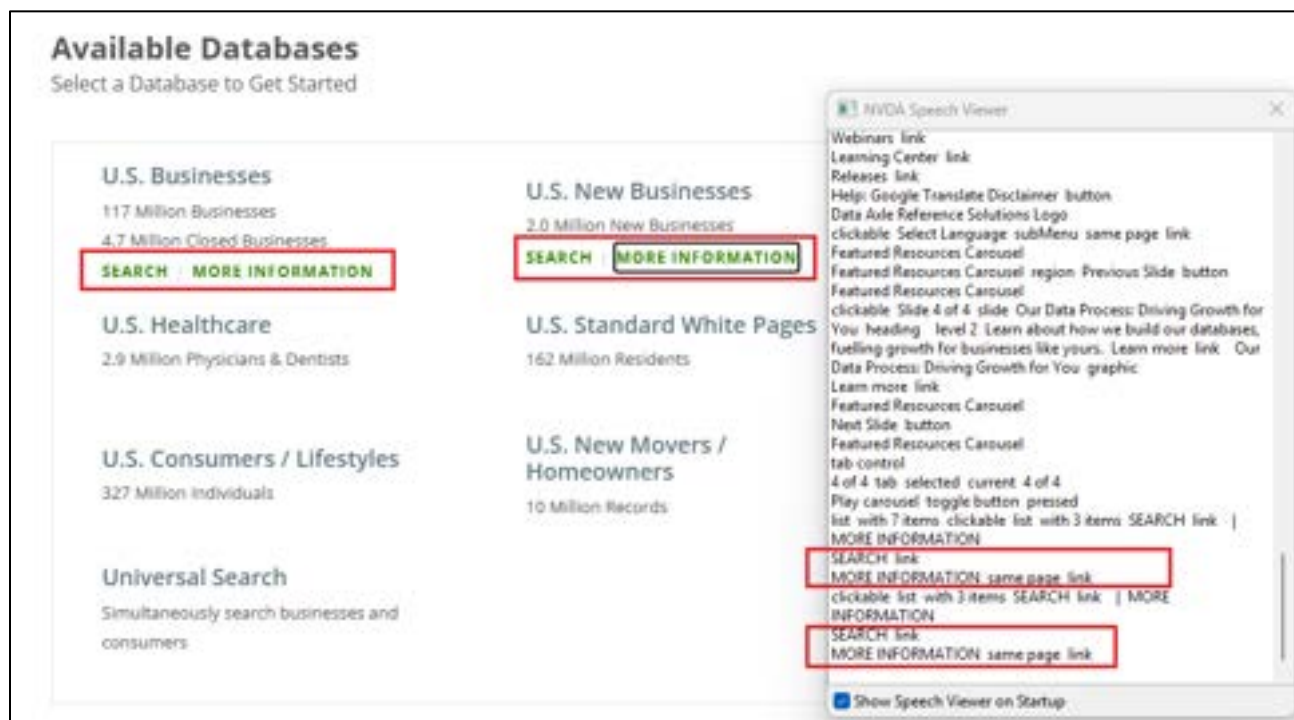
- **SC 1.4.1.a Color as Information:**
A color change is used to visually convey the focused state of the buttons, and the contrast difference between the states is less than 3:1.



- **SC 2.4.7.a Focus Visible:**
Keyboard focus is not visible on the carousel tab controls.



- **SC 2.4.4.a Link Purpose (In Context):**
Multiple "Search" and "More Information" links have the same programmatic labels.



2. Search results Page

Source:

<http://www.referenceusa.com.proxy.lib.umich.edu/UsBusiness/Result/6ce979c575d94773a20dcb62476c4a0f>

Test case:

- From the initial landing page, select **Search** underneath **U.S. Businesses**. Conduct a search for **Company Name** = IKEA and use the drop-down menu for **State** and select North Carolina.
- Test search results page. Sort by **Phone**. Test additional buttons, including Revise Search, Download, and Heat Map.

The screenshot shows the Data Axle Reference Solutions search results page. The header includes the Data Axle logo, navigation links (Webinars, Learning Center, Releases), and a language selector. The main content area displays search results for 'IKEA' in North Carolina. It includes a table with columns for Company Name, Executive Name, Street Address, City, State, ZIP, Phone, and Corp. Time. The table lists three results: IKEA, IKEA Restaurants, and IKEA Smaland. Above the table are buttons for Details, Heat Map, Summary, Charts, Download, Print, and Save Search. Below the table are similar buttons. The footer contains contact information, customer service links, and legal information.

data axle reference solutions Webinars Learning Center Releases Select Language

U.S. Businesses
3 Results
Switch to mail addresses (more info)

Revise Search New Search

Details Heat Map Summary Charts Download Print Save Search

Company Name	Executive Name	Street Address	City, State	ZIP	Phone	Corp. Time
<input type="checkbox"/> IKEA	Susan Bulova	8300 Ikea Blvd	Charlotte, NC	28262	(704) 549-4532	11:00 AM - 6:00 PM
<input type="checkbox"/> IKEA Restaurants		8300 Ikea Blvd	Charlotte, NC	28262	(888) 888-4532	11:00 AM - 6:00 PM
<input type="checkbox"/> IKEA Smaland		8300 Ikea Blvd	Charlotte, NC	28262	(888) 888-4532	11:00 AM - 6:00 PM

Details Heat Map Summary Charts Download Print Save Search

Revise Search New Search

200 Downloads/Prints per Search

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Database and Technology Center
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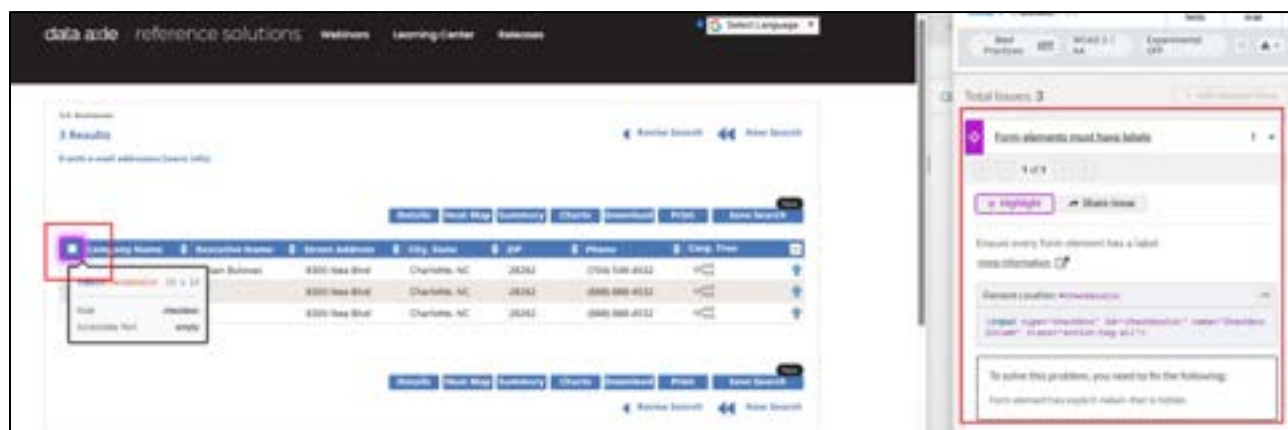
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Automated findings using Axe:

- **SC 4.1.2.a – Name, Role and Value**
Form control must have labels



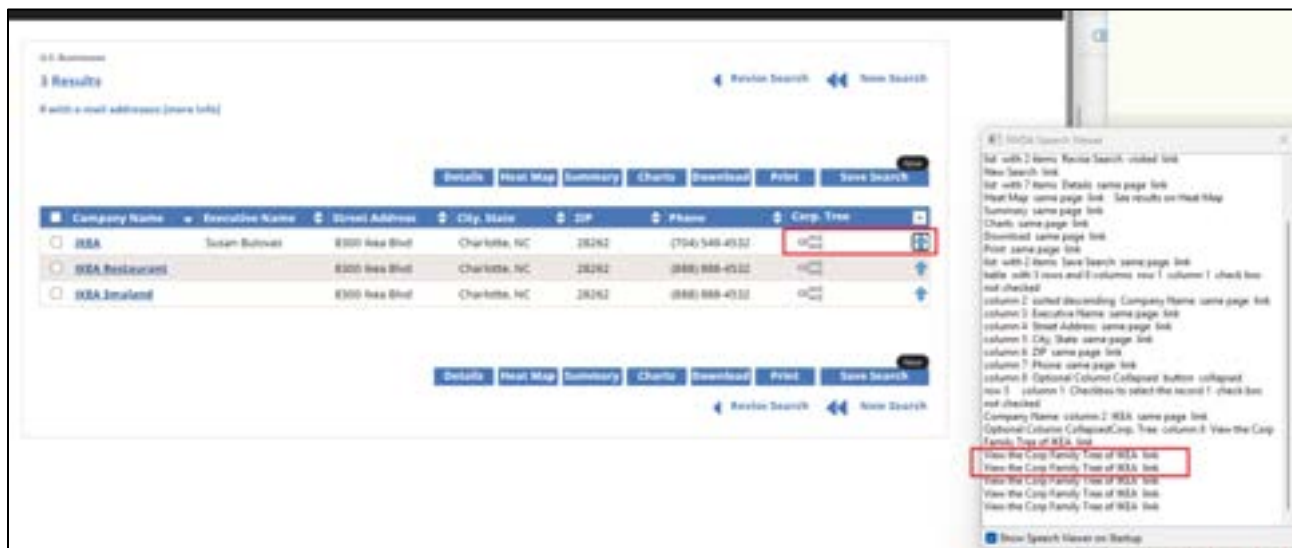
- **SC 1.3.1.4 - Lists**
List element has direct children that are not allowed inside UL or OL elements.





Additional manual findings

- SC 2.4.4.a Link Purpose (In Context):**
 Multiple links have the same programmatic labels. aria-label is defined as “View the Corp Family Tree of IKEA” for both the links in the first row. A similar approach is applicable for other rows.



3. Individual Search Result landing Page

Source:

<http://www.referenceusa.com.proxy.lib.umich.edu/UsBusiness/Detail/Tagged/d95b17ec897e485a8bb71e999637d358?recordId=679981126>

Test case:

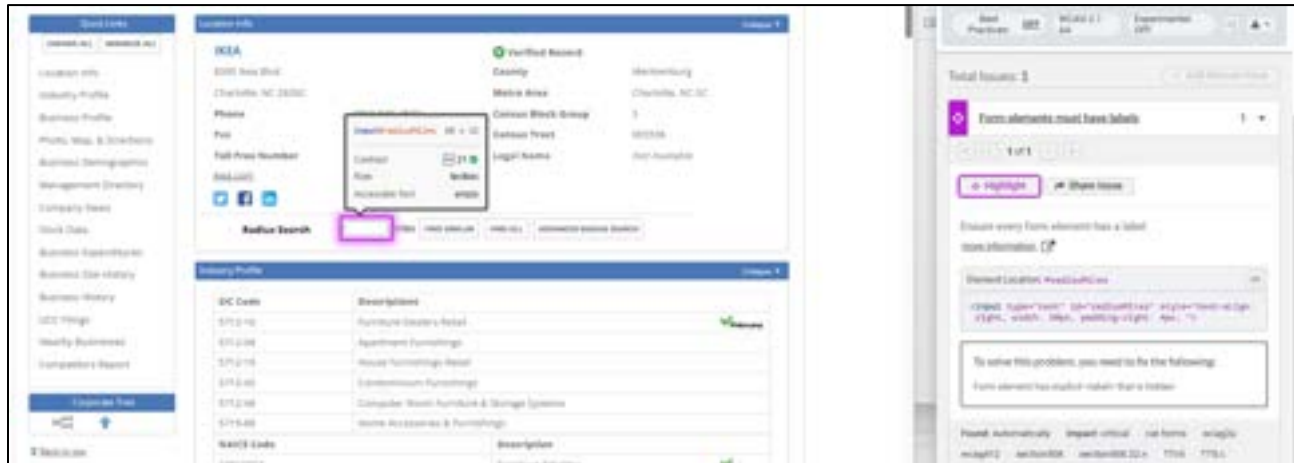
- Test individual search result landing page. Select [IKEA](#) from the list & test actual page, including the Quick Links (on the left-hand side) and the collapse buttons.



Automated findings using Axe:

- **SC 4.1.2.a – Name, Role, and Value**
Form control must have labels

To solve this problem, you need to fix the following: The Form element has an explicit <label> that is hidden



Additional Manual Findings:

- **SC 1.3.1.e - Headings**
Text should not be marked as headings. Quick links on the left panel should not be marked as headings.

`Location Info`



- **SC 4.1.2.a – Name, Role, Value**

Links are missing a role. Links under “Quick Links” are announced as “clickable”.

```
<a href="#" class="action-portlet-link" role="heading" aria-level="2" data-portlet-id="LocationInfo">Location Info</a>
```



4. Advanced Search Page

Source:

<http://www.referenceusa.com.proxy.lib.umich.edu/UsBusiness/Search/Custom/b9bb60886b70400c80ca91be2c8d874e>

Test case:

- Test advanced search page

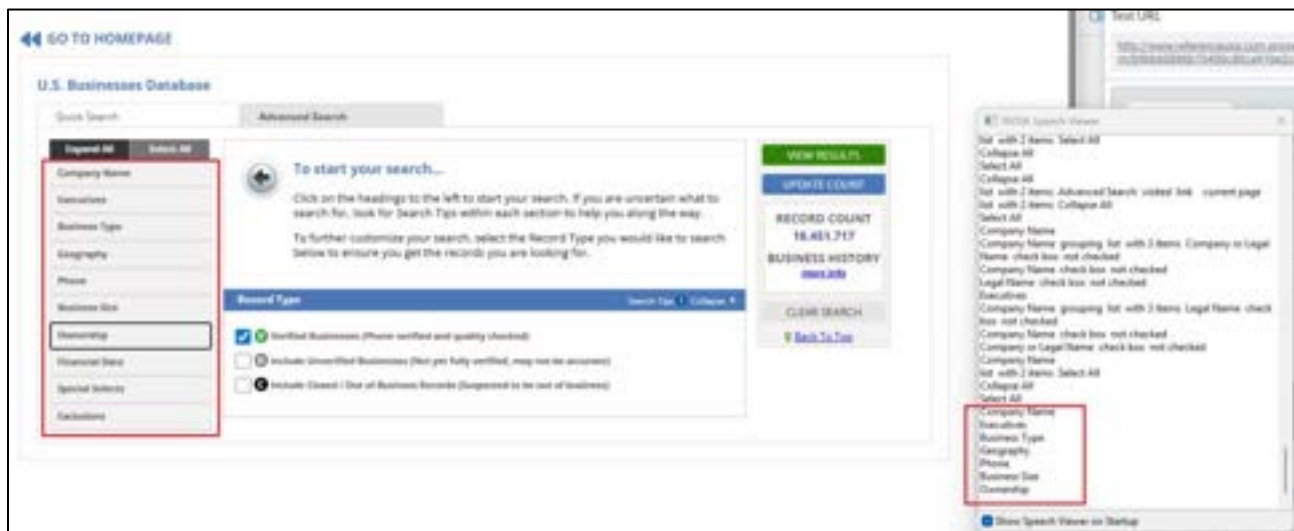
Automated findings using Axe: None

Additional Manual Findings:

- **SC 4.1.2.a Name, Role, Value**

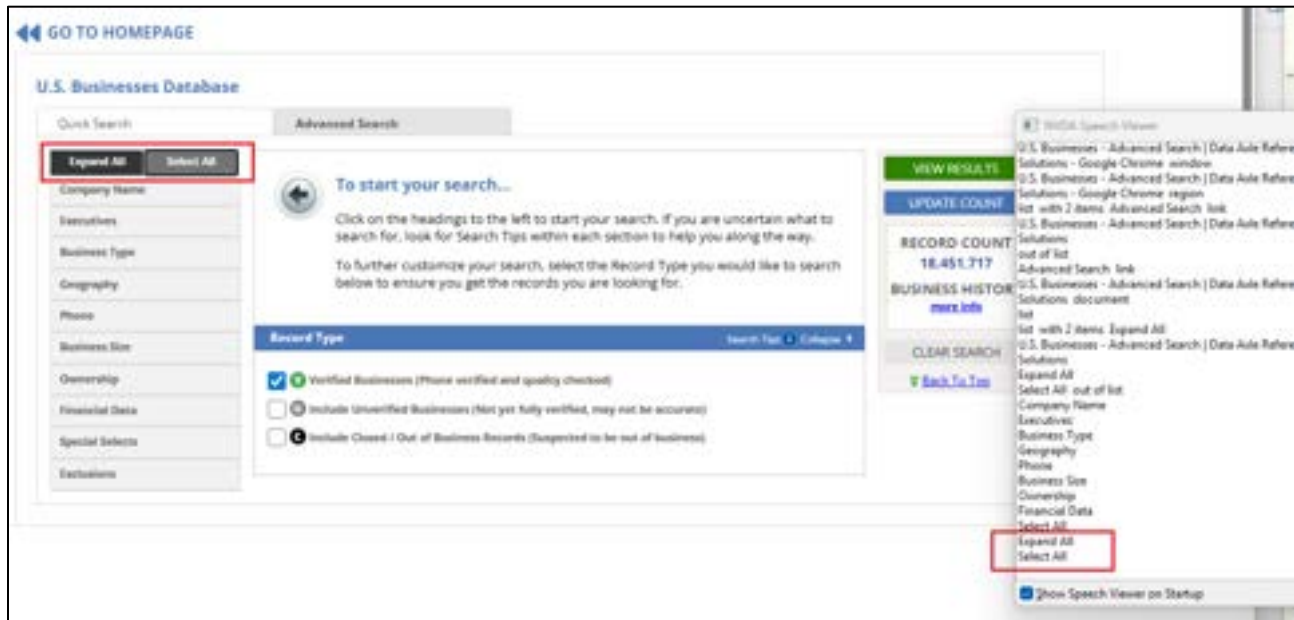
Buttons missing role. Expandable buttons under the left panel do not have role defined. NVDA announces as “Company Name” etc.

```
<div id="criteriaGroupLabel-1765714272" class="header action-expand-header" tabindex="0">
  Company Name 
</div>
```



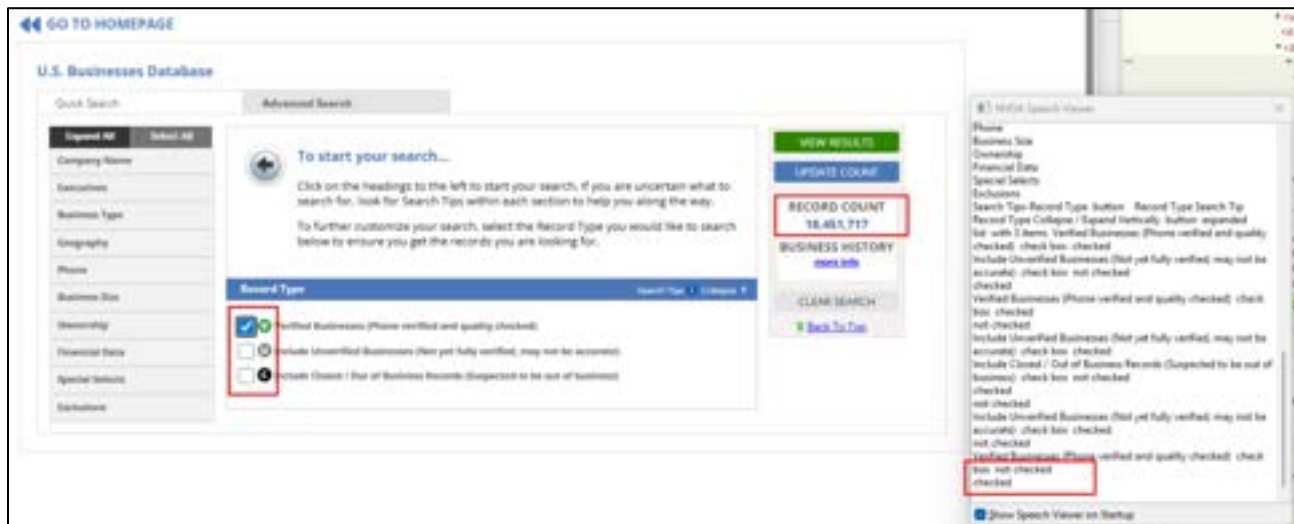
- **SC 4.1.2.a Name, Role, Value**

Buttons are missing a role. “Expand All” and “Select All” buttons are missing a role. NVDA announces them as “Expand All” and “Select All”, respectively.



- **SC 4.1.3.a Status Messages**

Status messages are not automatically announced. While checking/unchecking check boxes under “Record Type”, the “Record Count” updates on the right panel, but is not automatically announced



- **SC 4.1.3.a Status Messages**

Status messages are not automatically announced. While checking/unchecking check boxes under “Record Type”, “Loading” animation appears on the right panel, but is not automatically announced



- **SC 1.4.3.a Color Contrast (regular text)**

“Request History” button text does not have a minimum contrast ratio of 4.5:1.

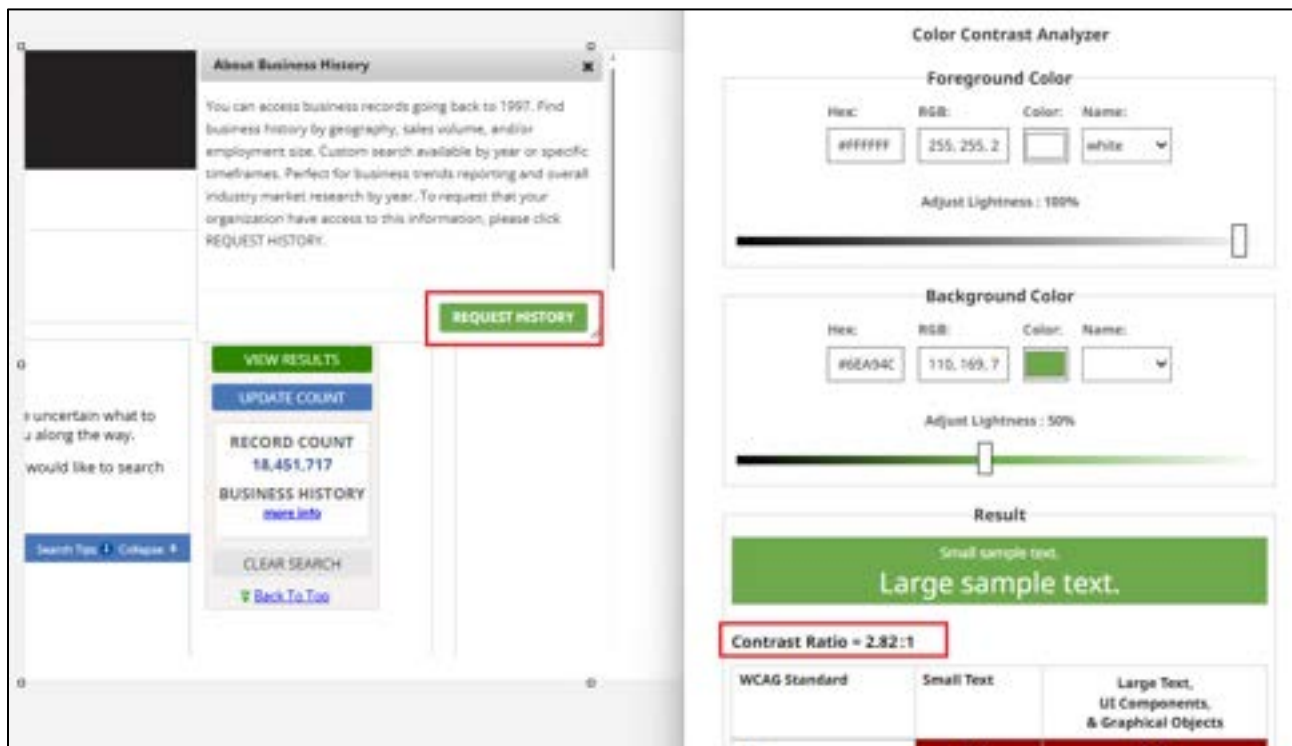
“About Business History” modal opens while selecting the “more info” link on the right panel.

Contrast details:

Button text color code: #FFFFFF

Background color code: #6EA94C

Color contrast ratio: 2.82:1



- **SC 1.4.3.a Color Contrast (regular text)**

The “Request History” button text does not meet the minimum contrast ratio of 4.5:1 when hovered using the mouse.

“About Business History” modal opens while selecting the “more info” link on the right panel.

Contrast details:

Button text color code: #FFFFFF

Background color code: #61844C

Color contrast ratio: 4.27:1

The image displays a web application interface on the left and a Color Contrast Analyzer tool on the right. The interface includes a modal titled "About Business History" and a "REQUEST HISTORY" button. The analyzer tool shows the foreground color as white (#FFFFFF) and the background color as #61844C. The contrast ratio is calculated as 4.27:1, which is highlighted in a red box. The tool also displays a table of WCAG Standard results for Small Text and Large Text.

WCAG Standard	Small Text	Large Text, UI Components, & Graphical Objects
AA	FAIL	Pass
AAA	FAIL	FAIL