Gale Accessibility Update and Response to Library Accessibility Alliance Review of Gale Primary Sources

Gale has an ongoing commitment to improve the accessibility of our products and feedback is important in identifying opportunities for further development. We are grateful to the Library Accessibility Alliance and Deque for having conducted a review of the Gale Primary Sources platform and the consultation offered. We would like to take the opportunity to describe recent changes to Gale Primary Sources as well as ongoing initiatives to help ensure all learners can benefit from our products and content.

In the period since the review, the Gale Primary Sources experience has improved upon items that were identified in the report and through independent review:

- The homepage has been redesigned to provide the list of collection selection options within tab panel categories.
- Collection selection options are now included in associated lists.
- The footer logos include alt-text.
- Duplicate title links have been removed.
- Archive image descriptions have been strengthened to indicate availability of the plain text view.

Gale's commitment is ongoing, and we will work on further improving the accessibility of our resources. Future enhancements include strengthening the assistive technology announcements for the impartial search results list and filter removal buttons. This will help learners understand further search options to navigate to content. Over the past year, most Gale Primary Sources collections have moved the main Gale platform and will benefit from ongoing user experience and accessibility improvements on a single platform. This includes Eighteenth Century Collections Online in December 2020.

The Gale Accessibility Policy is included in all products on the main Gale platform and features contact information (accessibility.gale@cengage.com) for feedback and inquires. In the event an end-user is unable to use a document with assistive technology and requests assistance, Gale will make provisions for document remediation upon library request and will provide support to the best of our ability. Gale's commitment to accessibility is ongoing and this commitment includes the dedicated efforts of Product, UX and Development teams and the extension of accessibility testing to include manual and automated testing along with external audits. We are continually evaluating opportunities for improvement and we are grateful to the Library Accessibility Alliance for helping us in our mission to ensure equity of access for all users. For any questions, feedback or concerns, please contact us at accessibility.gale@cengage.com .